



## REFUND POLICY

This product is to help you mentally prepare for your interview, be confident and more effective during the interview, and provide you helpful guidelines for negotiating for your salary in a job offer. But I'm happy to give you a full refund should you feel the product has been misrepresented or has a defect. All requests for refunds must be made by contacting us WITHIN THE FIRST 10 DAYS after you have purchased the program. All refund requests will be honored ONLY within the first 10 days of purchase. Please see terms and conditions before contacting us for your refund.

## TERMS & CONDITIONS

MEG, INC., LLC

Specific terms stated on a specific digital product: Some digital products may explicitly state a full or partial refund is based on a satisfaction guarantee.

**Non-delivery of the product:** due to some mailing issues of your e-mail provider or your own mail server you might not receive a delivery e-mail from us. In this case we recommend contacting us for assistance. Claims for non-delivery must be submitted within 10 days from the order placing date. Otherwise the product will be considered received and downloaded; download and unzipping issues: it may happen so that you are having problems while downloading the product or its unzipping. Claims regarding such issues must be submitted within 10 days. If you do not properly contact us during this period, you agree that we may construe silence as a successful download of the product with no further right of redress or refund for a "download issue" reason;



**Major defects:** although all the products are thoroughly tested before release, unexpected errors may occur. You should contact us for such issues. We keep the right to rectify the error or defect within 72 hours. If any deficiency is approved and we fail to correct it within 72 hours from the date of the initial complaint letter or any other notification provided by a Customer, the refund will be issued to the customer in full without any compensations or reimbursements. OR, at customer's choice, replacement of the product of the same or around the same value can be offered; Please be advised that temporary access to your webhost/server can be requested by our technicians in order to identify and fix the possible issues with our products. Failure to provide such access in a timely manner may result in a delayed resolution of the issue. Refusal to provide access to your sever will result in your inability to qualify for a refund.

**Product not-as-described:** such issues should be reported within 10 days from the date of the purchase. Clear evidence must be provided proving that the purchased product is not as it is described on the website. Complaints which are based merely on the customer's false expectations or wishes are not honored.

Please note that we do not bear any responsibility and therefore we do not satisfy any refund/return/exchange requests based on incompatibility of our products with some third-party software (plug-ins, add-ons, modules, search engines, scripts, extensions etc) other than those which are specified as compatible in a description available on the sales page of each product. We don't guarantee that our products are fully compatible with any third-party programs (including web host) and we do not provide support for third-party applications.

Requests for a refund are accepted at [Contact Us](#) within the period of 10 days after the order is placed. You should accompany this request with detailed and grounded reasons why you apply for a refund.